# Quality policy

TalarMade strive to consistently satisfy our customers by providing the highest quality products combined with excellent customer service and value for money.

TalarMade's respected orthotic services endeavour to consistently provide the best healthcare on the market, delivered on time, reducing strain on commissioning healthcare provider resources, and providing cost savings in the longer term.

To achieve our goals requires the commitment, excellence, support, and involvement of everyone at the company. We operate an environment of mutual respect, teamwork, creative problem solving and understanding variation. We, in partnership with our customers, will better understand each other's requirements to ensure long term satisfaction and maintain compliance.

This policy is formally acknowledged and understood by each employee, implemented, and maintained throughout the organisation and its representatives.

To enable the company to deliver against this policy we have developed a management system based on the requirements of ISO 9001:2015 and ISO 13485:2016 with regular review and improvement to ensure its effectiveness.



Ryan Thomas
Chief Executive Officer
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